

Service Contract

Service Contracts are available for all 400 Series Spectrophotometers. The S.I. Photonics Service program provides worry free assurance that your system will continue to operate with the same optimal performance as it had when purchased. Here are some of the highlights:

Warranty Period

The Service period covers one full calendar year for the low cost of \$900. Should your system require service, all parts and labor are covered under the Service Contract at no additional cost.

Loaner Option

Should your system require service, S.I. Photonics will gladly provide a loaner instrument upon request. This level of service ensures uninterrupted laboratory operation and use of an instrument should problems occur. This feature is extremely valuable if your application requires continuous use such as process control or teaching lab applications. The use of a loaner instrument virtually eliminates downtime.

Source Lamps

Unfortunately, deuterium and tungsten lamps are not included. The deuterium lamps used in all 400 Series spectrophotometers have a guaranteed lifetime of 2000 hours. Under typical daily use, the deuterium lamp should easily provide four to five years of service without replacement.

Tungsten lamps have a limited lifespan as do all incandescent sources, however, the high output tungsten lamps used in the 400 Series spectrophotometers are relatively inexpensive and readily available for the low price of \$18.00. It is recommended to always have a spare lamp available.

Calibration Certification

NIST traceable UV/Vis reference materials can be quite expensive. Nevertheless, they are a necessity for quality assurance validation. S.I. Photonics is pleased to introduce our calibration re-certification feature of the Service Contract. Users who are required to perform instrument certification with respect to wavelength accuracy, photometric accuracy and stray light are now able to outsource this task to S.I. Photonics as a feature of our exclusive Service Contract. This feature is a substantial savings for users as reference materials, if performed in-house, typically cost over \$2,500 and require bi-yearly re-certification which can often be as high as \$1,500.